

February 2, 2021
HAKUBAVALLEY TOURISM

As a destination management organization of Omachi City, Hakuba Village, and Otari Village in Nagano Prefecture, HAKUBAVALLEY TOURISM (Representative Director: TAKANASHI Hikaru) is committed to the safety of all visitors, employees, and members of our community. With the COVID-19 pandemic upon us, we have called for the creation of area-wide rules for infection prevention across all 10 Hakuba Valley snow resorts. After consulting with the Nagano Prefectural Government, we have established the following rules.

In addition, accommodations and food and drink establishments in Omachi City, Hakuba Village, and Otari Village registered with the Hakuba Valley Cleanliness Certification have been reminded to thoroughly practice the Certification standards outlined below.

1. Area-Wide Rules for Hakuba Valley Snow Resorts

Hakuba Valley Snow Resort Rules for Infection Prevention

- ◆ **Employees shall conduct at-home testing and refrain from traveling to other prefectures.**
 - For employees coming from outside of the prefecture: Submit a record of your health condition and travel history to your employer, for the 10 days leading up to your first day of work.
 - Conduct an at-home test 2 days prior to your first day of work. (Submit proof of a negative test result.)
 - After conducting your at-home test, stay home and avoid contact with others until your test results are available.
 - Install COCOA, a COVID-19 contact app.
 - Refrain from nonessential and nonurgent travel to other prefectures.

◆ **Employees living in shared housing shall take proper precautions.**

- Avoid contact with other housemates as much as possible. (If sharing a room, keep a distance of at least 1 meter.)
- Avoid talking during meals and take measures to prevent droplet transmission. For example, install acrylic barriers, stagger mealtimes, and maintain physical distance during meals.
- Avoid crowding in changing rooms and bathing areas by limiting the number of people allowed at once or by maintaining physical distance. Ventilate regularly and thoroughly disinfect communal items such as clothing baskets.
- Monitor your health condition and take your temperature every morning. Upon arriving at work, report this information to your employer.
- If feeling unwell, immediately consult a health center, contact the referred medical institution by phone, and follow their instructions. Avoid contact with others and rest in a separate room.
- In your dormitory, refrain from high-risk activities such as hosting drinking parties in your room and having conversations without a mask.
- Outside of your dormitory, refrain from high-risk activities such as large group gatherings, eating with others for a long period of time, and having conversations without a mask.
- Maintain a record of your travel history in case a positive case is confirmed in your dormitory.

◆ **Infection prevention measures shall be thoroughly implemented at all facilities.**

- Monitor your health condition daily. Upon arriving at work, report your health condition to your employer.
- If feeling unwell, immediately consult a health center, contact the referred medical institution by phone, and follow their instructions. Avoid contact with others and rest in a separate room.
- Ventilate regularly, take measures to prevent droplet transmission, and sanitize your hands thoroughly.
- Implement the Hakuba Valley Cleanliness Certification standards at all facilities.
- Implement the COVID-19 Prevention Measures Promotion Declaration initiatives.

◆ **Support for foreigners shall be provided.**

- Ensure that foreigners can easily understand explanations of infection prevention measures.
- Utilize the Nagano Prefecture New Travel Guidelines available in various languages.

2. **Hakuba Valley Cleanliness Certification**

Certified businesses in Omachi City, Hakuba Village, and Otari Village shall continue to implement the following standards.

1. Interpersonal physical distance
2. Hand sanitizer availability
3. Proper mask wearing
4. Facility ventilation
5. Facility disinfection



For related inquiries, please contact HAKUBAVALLEY TOURISM
Tel: 0261-71-1898 Fax: 0261-71-1899 Email: info@hakubavalley.jp