

Safety, Security, and  
Cleanliness for a Comfortable Resort Stay

# CLEANLINESS 2021 CERTIFICATION



## How to Become a Registered Business

\*If you registered in 2020, please visit your nearest tourism organization to receive a new sticker.

step 1



Scan the QR code or visit  
[www.hakubavalley.com](http://www.hakubavalley.com) to  
download the application form.



step 2



Print out the application  
form and fill in the  
required fields.

step 3



Submit your application to your nearest tourism  
organization (Omachi, Hakuba, or Otari) and  
receive your certification sticker.

**Omachi City Tourism Association**  
3200 Omachi, Omachi, Nagano  
Tel: 0261-22-0190

**Tourism Commission of Hakuba Village**  
7025 Hokujo, Hakuba, Kitaazumi, Nagano  
Tel: 0261-72-7100

**Otari Village Tourism Federation**  
131 Nakaotarihei, Otari, Kitaazumi, Nagano  
Tel: 0261-82-2233

## About the HAKUBAVALLEY Cleanliness Certification

Committed to our guests, employees, and community, HAKUBAVALLEY aims to become a sustainable mountain resort. The Cleanliness Certification holds local tourism businesses to a higher standard of safety, security, and cleanliness to provide guests a more comfortable stay and contribute to the betterment of our community.

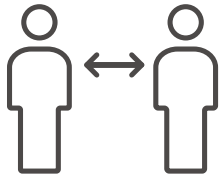
Safety

Security

Cleanliness

Comfort

### Certification Standards



Social distance



Hand sanitizer availability



Proper mask wearing



Facility disinfection and ventilation

### If You Think You Have COVID-19



If you think you have COVID-19, please follow the Nagano Prefectural Government guidelines below.

First, call your primary care doctor. If you don't have one, or are seeking advice outside of regular hours of operation, call one of the following numbers.

**Medical Consultation Center**

**0261-23-6560** (24/7, Japanese)

**COVID-19 Multilingual Call Center**

**0120-97-4998** (24/7, 20 languages available)

### Free Online Seminar!

Registered businesses will be able to attend a free COVID-19 exit strategy seminar scheduled for November.

Date & Time **November 26 (Friday) 10:00-11:00**

Platform **Zoom** \*The seminar URL will be sent to the email address listed on your application form.

Speaker **Yuito Okada** (State of Hawai'i COVID-19 Task Force)

**Let's do our part to keep HAKUBAVALLEY  
a safe and comfortable destination!**

HAKUBAVALLEY TOURISM